



Worcestershire HOSC

10 February 2023

Home First Aims: Reduce Over 60 Minute Handovers

Latest Month (December 2022)

- ❖ WRH: **760 Over 60 minute** handovers in December 2022. A reduction from the previous month of **-137**
- ❖ The Alex: **381 Over 60 minute** Handovers in December 2022. A reduction of **-38** from the previous month

Chart 1: Weekly >60 min Handovers: WRH

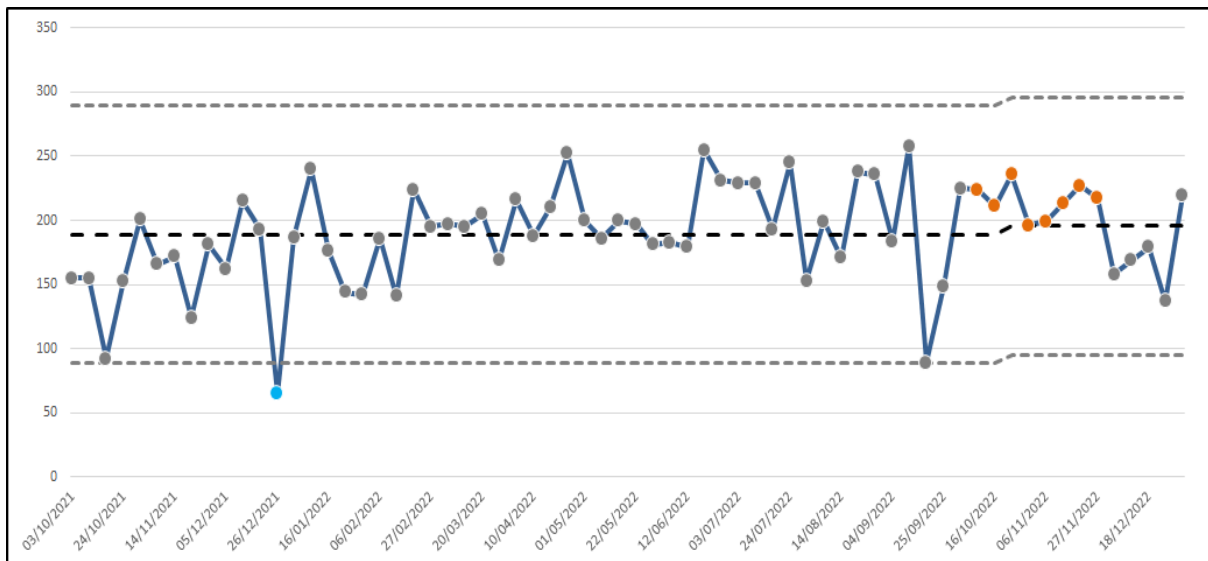
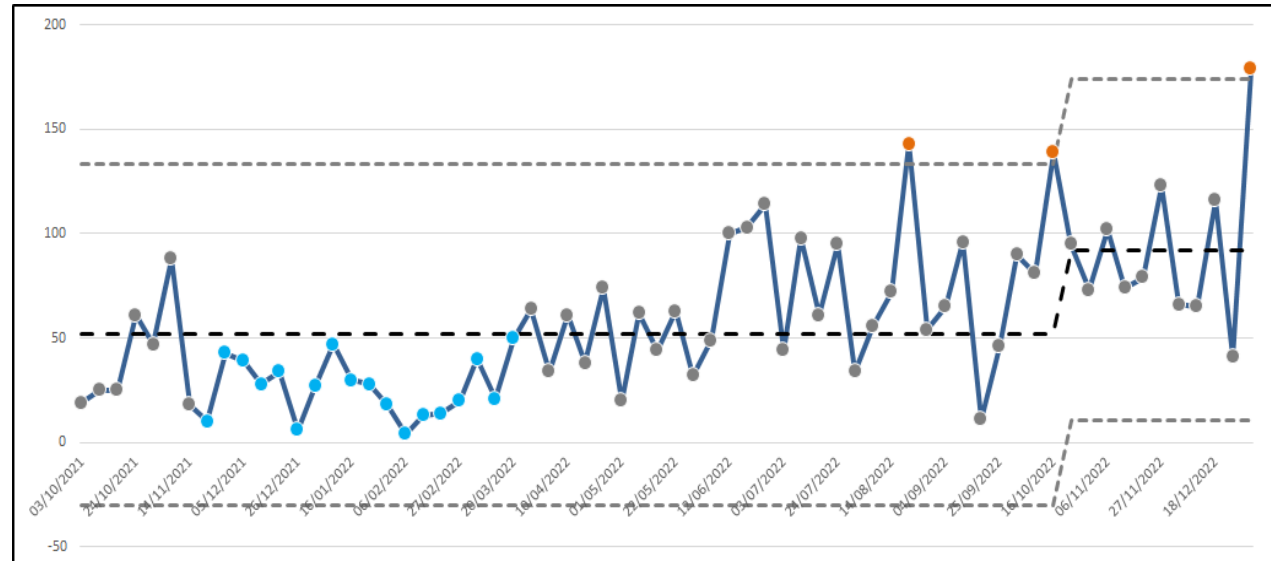


Chart 2: Weekly >60 min Handovers: AGH



Date in SPC charts is up until the w/e 1st Jan 2023

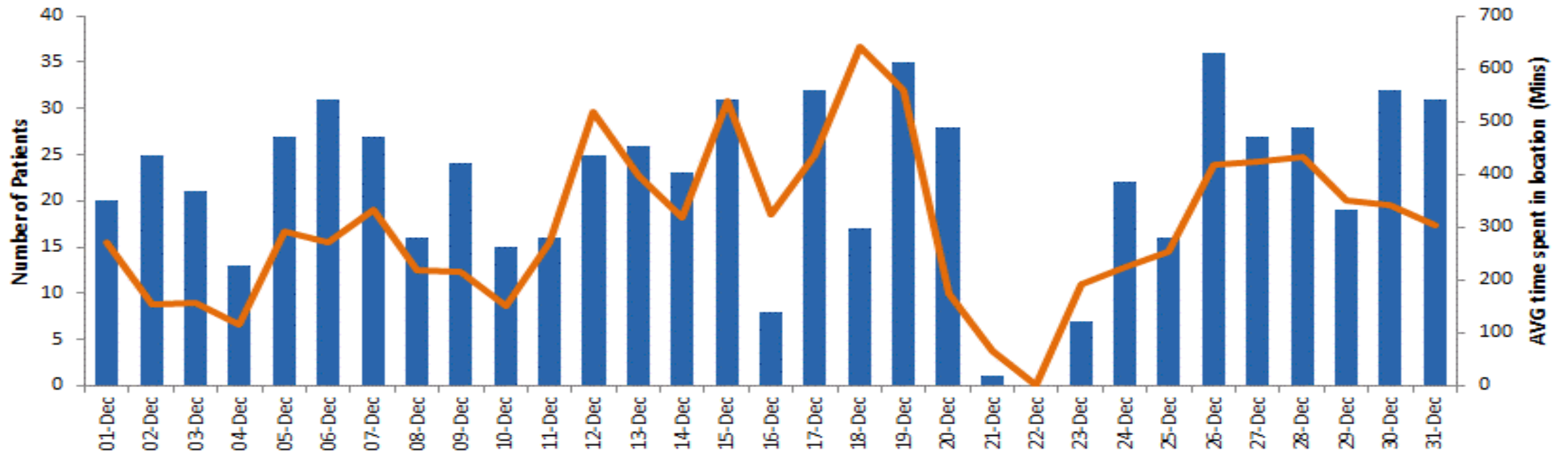
Home First Aims: Reduce Over 60 Minute Handovers continued

The information below looks at how long patients at WRH are recorded in the Location *"At ED on WMAS vehicle"* showing the AVG time spent in this Location for **those patients that spent over 1 hour in the location**. The first table shows AVG time per month for this cohort while the graph shows **December 2022** by day against the number of pts recorded in that location who spent over 1 hour in there.

Not all ambulance arrivals will be recorded in this location.

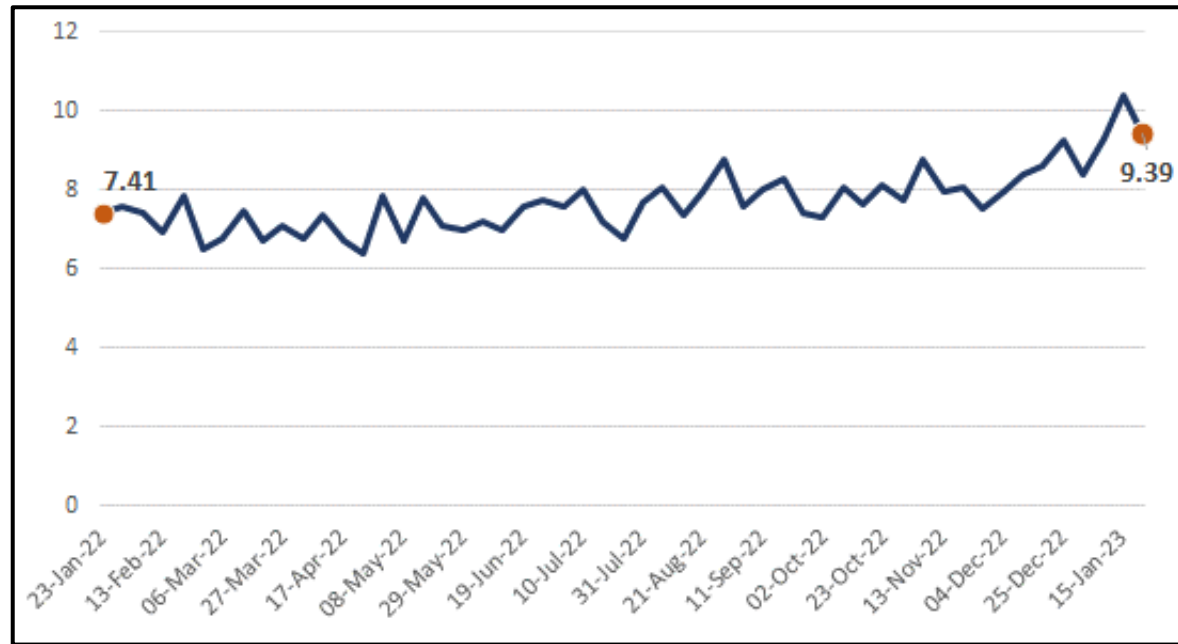
Month	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22
AVG time	114	153	170	149	164	183	212	222	200	250	276	268	285	271	253	248	315	286	339

Number of Patients recorded in location of at **ED on WMAS vehicle > 60 mins** vs the **AVG time** spent in that location:
Dec 2022



Average LOS WRH w/e 22nd Jan 2023

- ❖ Of concern is an increasing **LOS at WRH** where the current week shows an AVG LOS of **9.39 days**.
- ❖ This is **+1.98 days higher** than the same week last year although has reduced from the previous week.
- ❖ Breaking this down, the AVG LOS for simple discharges has increased slightly week on week from 6.73 to 6.93 but is still **+1.4 days higher than this time last year**.
- ❖ There has been a reduction in LOS for complex pathways overall on the previous week in particular PW2 has reduced however PW3 has seen significant increase (+11 days on last week)



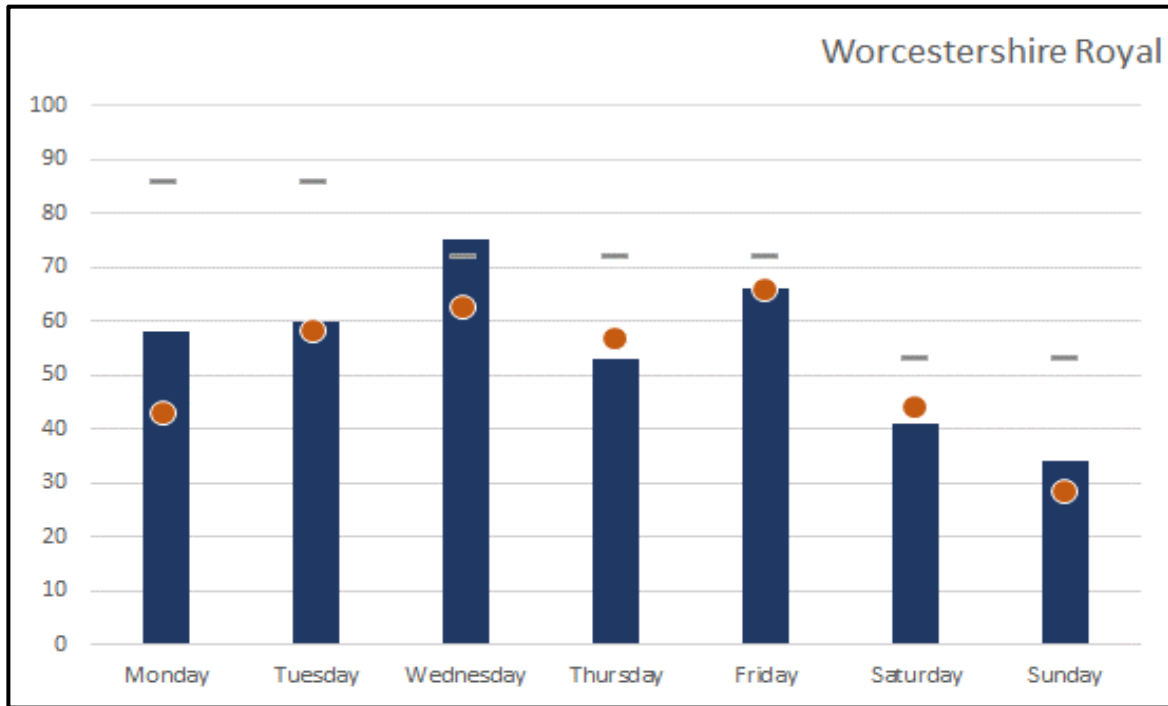
Site	Type	Week ending		Last year	Diff
		15-Jan-23	22-Jan-23	23-Jan-22	
Worcestershire Royal Hospital	Overall	10.40	9.39	7.41	+1.98
	Simple	6.73	6.93	5.54	+1.39
	Complex	17.74	16.56	15.13	+1.43
	PW1	16.67	12.77	13.73	-0.95
	PW2	18.94	16.59	15.80	+0.79
	PW3	19.33	30.86	19.50	+11.36

General and Acute Discharges – Trust Wide

- ❖ Trust wide **92.3%** of the discharge target was achieved (680/737). This compares to an achievement of 83.6% based on the average for the last 6 weeks and is an increase on the previous week.
- ❖ Simple discharges achieved **89.5%** compared to 83.8% for the last 6 weeks on average while complex achieved **101.8%** compared to 83.0% for the last 6 weeks.
- ❖ Mondays continue to be the one day where discharges are significantly lower than required

Site	Type	Per day for latest w/e 22nd Jan 2023							W/e 22-Jan-23	6 Wk AVG
		Mon	Tue	Wed	Thu	Fri	Sat	Sun		
Total	Simple	59	81	92	83	87	60	50	512	479
	Target	101	101	85	85	85	65	50	572	572
	% achieved	58.4%	80.2%	108.2%	97.6%	102.4%	92.3%	100.0%	89.5%	83.8%
	Complex	17	37	33	23	31	19	8	168	137
	Target	30	30	25	25	25	15	15	165	165
	% achieved	56.7%	123.3%	132.0%	92.0%	124.0%	126.7%	53.3%	101.8%	83.0%
	Total	76	118	125	106	118	79	58	680	616
	Target	131	131	110	110	110	80	65	737	737
% achieved	58.0%	90.1%	113.6%	96.4%	107.3%	98.8%	89.2%	92.3%	83.6%	

Discharges – By Day w/e 22nd Jan 2023

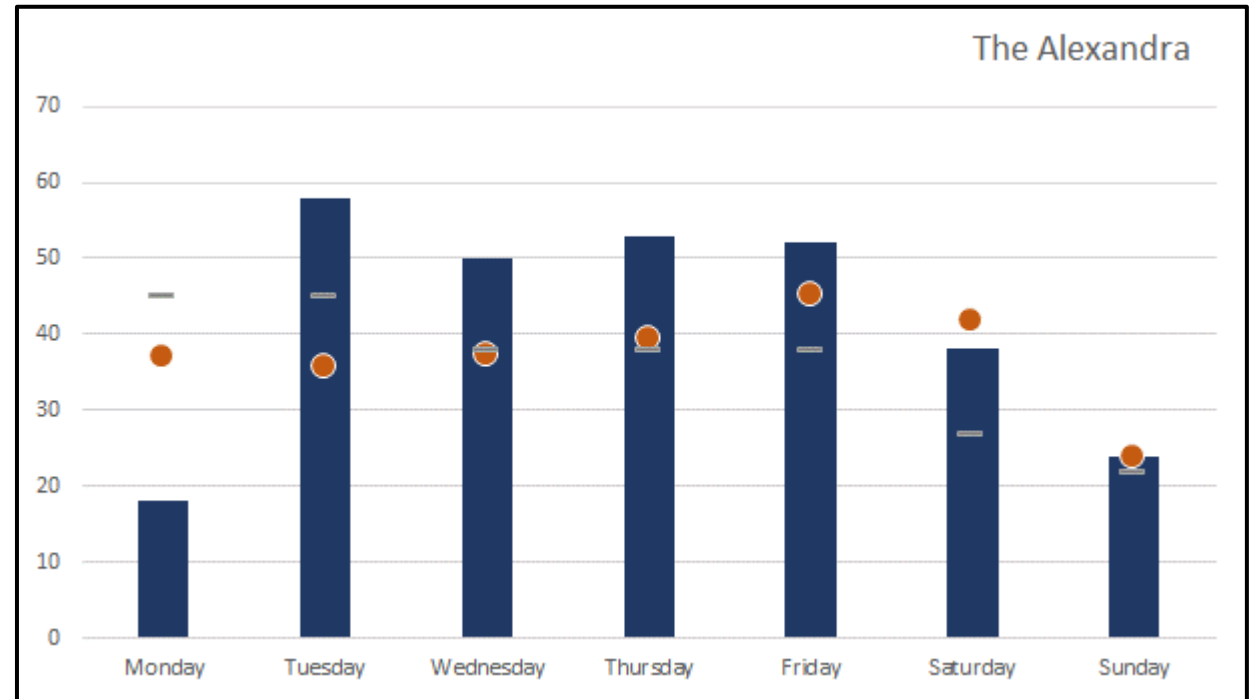


AGH

Looking at the last 7 days the Alex achieved there discharge targets on 6 out of 7 days with the exception being on Monday where discharges were particular low. Compared to the 6 week average 3 out of 7 days were under this value. Tuesday through to Friday in particular saw higher than expected number of discharges.

WRH

Looking at the last 7 days for WRH it shows that for 6/7 days the targeted number of discharges was not achieved with the exception of Wednesday. While still low at 67% there was an improvement in the number of discharges on Monday. which is normally a poor performing day, which exceeded the 6 week average. However This eek Thursday numbers and across the weekend were lower than what they should be

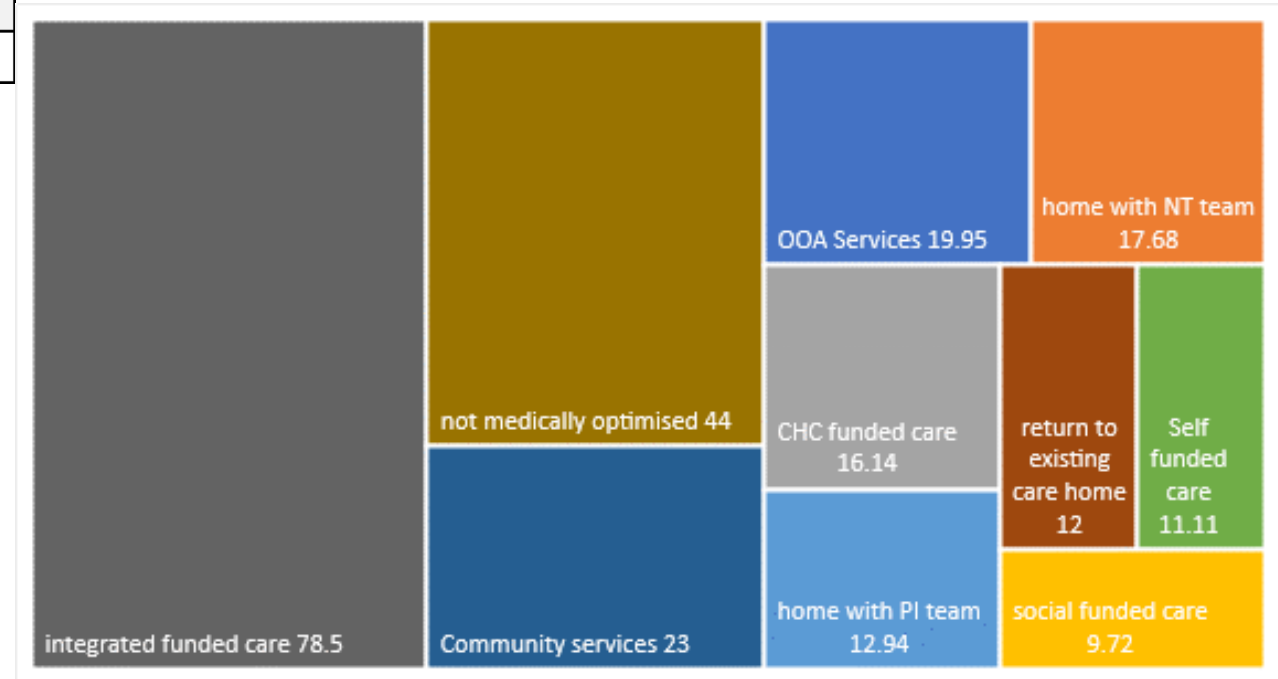


Complex Discharges PW1: w/e 22nd Jan 2023

Local Code	WRH	AGH	Total	AVG LOS
home with PI team	42	31	73	11.2
OOA Services	2	5	7	19.1
CHC funded care	4	3	7	19.7
social funded care	1	4	5	5.0
home with NT team	4	1	5	17.4
Self funded care	0	2	2	7.0
Community services	0	1	1	22.0
Total PW1	53	47	100	12.4
Weekly Target	66	35	101	
% of target achieved	80.3%	134.3%	99.0%	
<i>6 week Average</i>	<i>42</i>	<i>35</i>	<i>77</i>	<i>14.4</i>

- ❖ The latest week shows that PW1 across the Trust achieved **99%** of the required discharges.
- ❖ This was split as 80.3% achieved at WRH and 134% achieved at the Alex.
- ❖ AVG Los for PW1 patients was 12.4 days with the majority of patients being discharged with "Home with PI Team"

- ❖ Based on the last 7 weeks the area with the longest length of stay patients is those that are discharged to PW1 with an **integrated Funded Care**



Over hour delays and total lost hours

